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OROS SRL, founded in 1999, is a subcontractor company that operates in the micro-mechanics of precision field and it produces items in different shapes and materials and for various sectors including the medical, the implantology, the dental, the eyewear industry and it also manufactures components for the luxury accessories and the general mechanics.

OROS has always manufactured with the best quality, using the most modern machinery and suitable for the type of work needed, with the aim of achieving the satisfaction of its customers and of the entire Organization. For this reason, in 2006 the company obtained the UNI EN ISO 9001 certification and in 2015 the UNI CEI EN ISO 13485 certification. In 2018 OROS renewed both certifications to the new standard UNI EN ISO 9001:2015 and UNI CEI EN ISO 13485:2016, and also in 2021. Starting from October 2023, the UNI CEI ISO 13485 certification was updated to the 2021 version.

The management over the years has developed an organised and formalised production system and it is always updated about the machinery but also about the software systems used for the development and realisation of complex parts. The company is learning how to boost the know-how of the business and of the employees thanks to external consultations.

OROS uses the most advanced machinery, tools and raw materials and an internal system that allows the employees to work with motivation and awareness, optimising in this way the production process and the management of the activities on the machinery. These results are part of the main targets of the management.


Following the adoption of the UNI EN ISO 9001 and UNI CEI EN ISO 13485 certifications by the company quality system, the management wants to meet its customers requirements, particularly focusing on the medical and dental sector that over the years has increased the orders and the turnover of the company and it also wants to improve the working environment conditions aware of the value of its team. For this reason, the management promotes the individual commitment to increase the methods and the procedures in order to have a final product without manufacturing defects.

The quality objectives concern:

The relationship with the customer: maximum openness and completeness in supply agreements, maximum commitment to meet the customer requirements, compliance with delivery methods and maximum effort to respect the delivery dates.

The product: one of our key strengths is the traceability of the final product as indicated in the UNI CEI EN ISO 13485 regulations.

The relationship with the suppliers: choosing suppliers that ensure collaboration, perseverance and quality, concerning the product but also the delivery terms.

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The corporate structure: strength, efficiency and flexibility, organisational and procedural openness thanks to the gradual introduction of the “lean production” concept; motivation and professional growth of all the company employees, awareness and quality and environmental education. To support these actions, in August 2024, Oros moved to a bigger and more organised headquarter with best available technologies.

The environmental respect: the company pays specific attention to the environment reducing the wastes and using eco-friendly materials in order to achieve the UNI EN ISO 14001 certification soon. For this reason, OROS controls the atmospheric emissions and recycles the water of the washing process through the use of a purifier. The company has solar panels installed, a thermal insulation, heat pumps to cool the working environment during the summer and to heat it during the winter and extractor fans for the gases produced by CNC machinery.

The relationship with the employees: respect for the fundamental human rights in conformity with the international and local regulations, preventing any exploitation and discrimination form so that to ensure the gender equality and to prohibit the child labour. In this way the working environment is safe and healthy. In the new building, the productive spaces are people-oriented so the employees can work in a respectable but also stimulating and modern environment.

For the management is really important the contribution to the achievement of the objectives fixed that every coworker can make. The management also gives the employees freedom and responsibilities, investing in training courses so everyone can work in the best possible way.

The management, aware of the stakeholders' importance, on a voluntary basis, starting from the year 2023, prepared the financial reporting set for the Sustainability Report.

This policy is updated annually to ensure the continuity.

Feltre (BL), 18.11.2024

The management

